

Payment advice slips FAQs

Q If I became a pensioner between 26 April 2022 and 31 March 2023, will my pension increase for 2023 be based on the full 10.1%?

A No: your pension increase will be based on a proportion of the full 10.1%.

Q Why does my April payment not include the full [pension increase](#) for 2023 despite me being on pension for over a year?

A Your April 2023 payment will only reflect 66% of the increase, as it takes effect from Monday 10 April 2023, not from 1 April 2023. Your May 2023 payment will reflect the increase in full.

Q Why does my LGPS pension never increase fully by that year's pension increase?

A If you reached State Pension age before 6 April 2016 and have any [GMP](#) (Guaranteed Minimum Pension) relating to service on or before 5 April 1988, we do not increase the GMP part of your LGPS pension: those yearly increases are paid through your State Pension instead.

Q Can my State Pension be increased by a different percentage to my LGPS pension?

A Not in tax year 2023 / 2024, as, although your State Pension is governed by different legislation, the [triple lock](#) will also be based on 10.1.

Q Can you contact HMRC about the tax deducted, as I don't think that it is correct?

A You must [contact HMRC](#) as we do not set your tax code.

Q When will I receive my P60 for tax year 2022 / 2023?

A At the end of April.

Q How do I inform you that I've moved?

A You can download our **Notify Change of Personal Circumstances form** from the [Pensioners / Pensioners forms](#) area of our website.

Q How do I inform you that I want to change my bank account?

A You can download our **Authority for payment of pension form** from the [Pensioners / Pensioners forms](#) area of our website.

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